

Privacy Policy

1. Introduction

Our automatic web security software provides scans for vulnerabilities on your website. We're committed to maintaining user privacy and adhering to the General Data Protection Regulation (GDPR). Our Privacy Policy governs data collected through our software, detailing the personal data we gather, its usage, and your rights related to it. This policy only applies to data collected by our software, unless otherwise mentioned. We advise you to thoroughly read our policy before using our service to comprehend our practices related to your personal data.

2. Data Controller Information

The data controller responsible for the processing of your personal data is:

Intelligence Framework PTE LTD
101 Cecil Street #14-12
069533 Singapore
Singapore
info@infrascan.com

As the data controller, we decide how and why your personal data is processed. For any inquiries or concerns, please contact us at info@infrascan.com. We strive to respond and resolve issues promptly.

3. Data Collection

Data Collection In this section, we detail the personal data we gather for our website vulnerability assessments, and why we do so. Providing this data is essential to use our services or features.

Contact Information

Upon account creation, scan requests, or vulnerability assessments with check.website, we collect your name, email, and phone number to communicate about the requested services and send updates or notifications.

Payment Information

For purchases, we gather your payment details like credit card number, billing address, etc., for processing payments, allowing premium feature access, and ensuring transaction security.

Website Information

We gather details like URL, IP address, and server configuration during website scans and assessments, crucial for accurate security evaluations.

User-Generated Content

We collect user comments, suggestions, or other submitted materials for service improvement and understanding user needs and preferences.

Log Files and Analytics Data

Automatic data collection, including IP address, browser type, device information, etc., helps monitor our services' performance, identify issues, and enhance user experience.

Cookies and Similar Technologies

Usage of cookies and related technologies helps gather service usage, preference, and device information for personalizing experiences, remembering settings, and improving platform functionality. We assure you of your data's privacy and security during our vulnerability assessments.

Sharing With Third Parties

We may share data with third parties who assist us with data storage, analytics, and customer support. These parties are contractually bound to protect your data confidentiality and are forbidden to use it beyond servicing us. We may disclose your data if legally required, in response to a legal request, or to safeguard our rights and safety or those of others.

Our Privacy Policy does not apply to any third-party services or websites accessed through links on our platform. We recommend reviewing their privacy policies.

4. Legal Basis for Processing

We process your personal data on the following legal bases:

1. **Consent:** We may process your data if you have given us explicit consent to use your personal information for a specific purpose.
2. **Contract:** We may process your data when it is necessary for the performance of a contract to which you are a party, or in order to take steps at your request prior to entering into such a contract.
3. **Legal Obligation:** We may process your data when it is necessary for compliance with a legal obligation to which we are subject.
4. **Legitimate Interests:** We may process your data when it is reasonably necessary to achieve our legitimate business interests.

We strive to uphold your privacy rights and justify our reasons for processing your personal data. If you have queries or concerns about the legal grounds for our data collection and use, don't hesitate to contact us.

5. How We Use Your Personal Data

Providing and Improving the Online Scan Service

We collect data to enhance our web security software and provide a better service to our users. This may include information about your device, browser, and usage patterns. We analyze this data to identify areas for improvement and develop new features.

Personalizing User Experience

To tailor our service to your preferences and provide a more personalized experience, we may collect data about your browsing history, location, and other relevant information.

Communicating with Users

We may use your contact information, such as your email address, to send you updates, marketing materials, or support-related communications. We strive to be clear and transparent in our communications and use uncomplicated language.

Detecting and Preventing Fraud and Security Threats

We collect data to help detect and prevent fraudulent activities and security threats. This may include monitoring user behavior and analyzing patterns to identify potential risks.

Complying with Legal Obligations

As required by law, we maintain a Privacy Policy that clearly outlines our data collection practices and how we use your personal information. We also comply with all applicable legal obligations related to data privacy and security.

6. User Rights

Our users, under data protection laws, have certain rights regarding their personal data, such as access, rectification, erasure, restriction of processing, data portability, and objection to processing. This section clarifies these rights and their exercise.

I. Right to Access: You can request access to your personal data held by us to receive a copy and verify lawful processing. Send requests to info@infrascan.com; we will respond within a month unless the request is complex or repetitive, potentially extending response time or incurring a reasonable fee.

II. Right to Rectification: If your personal data is incorrect or incomplete, you can request its correction or completion. Send requests to the above contact information; we will respond usually within a month. If we can't fulfill your request, we'll provide an explanation.

III. Right to Erasure: You can request the deletion of your personal data when it's not needed for its original purposes or when you withdraw consent for processing without other legal grounds. Send deletion requests to info@infrascan.com; we will respond usually within a month, unless legal obligations or legitimate interests prevent us.

IV. Right to Restrict Processing: You can request a restriction on your data processing under certain circumstances. Send requests to the above contact information; we will respond within a month unless legal obligations or legitimate interests prevent us.

V. Right to Data Portability: You can request a copy of your personal data in a structured, commonly used, machine-readable format or its transfer to another controller, if technically possible. Send requests to info@infrascan.com.

VI. Right to Object to Processing: You can object to your data processing at any time if it's based on our or a third party's legitimate interests, including profiling. Upon objection, we'll stop processing unless there are overriding legitimate grounds or it's required for legal claims. Send objections to the above contact information.

7. Data Minimization

We are committed to collecting only the minimum amount of personal information necessary to fulfill the purposes outlined in this Privacy Policy. We will not collect, use, or disclose personal information for purposes other than those specified, unless we obtain your consent or as required by law.

8. Data Retention

We store your personal information on secure servers located in Singapore. These servers are protected by robust security measures to prevent unauthorized access and ensure the integrity of your data. We retain your personal information for as long as necessary to fulfill the purposes for which it was collected, as outlined in this Privacy Policy. This typically means we retain your information for the duration of your use of the Service, and for a reasonable period afterward to resolve disputes, enforce our agreements, comply with legal obligations, and provide our services. When we no longer need your personal information for these purposes, we will securely delete or anonymize it in accordance with applicable laws and regulations.

9. Data Protection Measures

We take the security of your personal information very seriously and implement appropriate technical and organizational measures to protect it from unauthorized access, disclosure, alteration, or destruction. These measures may include, but are not limited to, encryption, secure storage, access controls, and regular security audits. In the event of a data breach that affects your personal information, we will notify you and any applicable authorities as required by law within 72 hours of becoming aware of the breach.

10. International Data Transfers

Your personal data may be processed in countries with differing data protection laws than your own. We ensure your data's secure management as per this Privacy Policy, using approved methods like data transfer agreements. Your data could be considered "transferred" under GDPR if it's accessible outside the European Economic Area (EEA), even without physical movement, such as account access or cloud service use outside the EEA. We comply with GDPR when your data is processed outside the EEA, assessing and mitigating potential government access risks in the third country. We maintain transparency about such data processing activities, for instance, transfers to Germany, USA, UK, Singapore. Please understand that any data transfer methods used don't lessen our GDPR obligations or your rights and protections under this regulation.

11. Children's Privacy

Our Service is intended for use by individuals who are at least 16 years old. If you are under the age of 16, you should not be visiting our website or providing us with any personal data.

We do not knowingly collect or solicit personal information from anyone under the age of 16. If you are under 16, please do not attempt to register for the Services or send any personal information about yourself to us. If we learn that we have collected personal information from a child under age 16, we will delete that information as quickly as possible.

If you believe that a child under 16 may have provided us personal information, please contact us at info@infrascan.com.

12. Changes to This Privacy Policy

We hold the right to modify our Privacy Policy at any time. Changes become effective immediately upon posting on this page. Significant changes to our treatment of user personal data will be communicated via email or website notice. Your continued Service use post-modification signifies your acceptance of and compliance with the updated Policy. We recommend regularly reviewing this Privacy Policy to stay updated on how we're safeguarding the personal information we collect.

13. Contact Information

For any questions, concerns, or complaints about this Privacy Policy, or our privacy practices in general, please refer to the contact details provided in the "Data Controller Information" section above.

[] I accept the above conditions and consent to the processing of my personal data by Check.Website